



Alpha Trial Privacy Policy

This privacy notice describes the principles of processing the personal data of the users and visitors of the website <https://RedGrid.io> ("Website"). The controller of personal data is RedGrid Internet of Energy Pty Ltd, Level 1 520 Bourke Street, Melbourne, Australia 6000 ("RedGrid").

What personal information we collect

During signup, we collect your name, e-mail address, password, address, country of residence and postcode. The legal basis for processing this data is to provide you with our services.

Why we collect personal information

RedGrid processes personal data:

1. to provide and maintain our services;
2. to keep you updated on our services;
3. to provide you a better experience with our Website;
4. to be able to communicate with you;
5. to ensure and fulfill the terms of service;
6. to develop and improve our services

Your personal data

RedGrid employees have access to personal data to the extent necessary for the performance of their duties.

Your personal data may be transferred to third parties (for example, technical support) if this is strictly necessary for the provision of our services and the Website. If personal data is shared with third parties through the Website (including Facebook, Google), then RedGrid is not responsible for such third-party data protection practices. We recommend that you review the relevant third-party privacy notices.

Data Security

Personal data is stored on servers located in Sydney, Australia.

RedGrid has implemented appropriate technical and organizational measures to ensure the security of personal data, including unauthorized or unlawful processing, and accidental loss, destruction or damage of personal data.

If a personal data breach occurs and such violation may pose a high risk to your privacy, RedGrid informs you and the relevant authorities of such breach.

Your Right to Privacy

You have the right to request the rectification, access and, if necessary, objection to the processing of personal data.

You may request the deletion of personal data, after which we will inform you about the terms and time limit for deleting the personal data. The personal data will not be deleted if there is a legal basis for its retention.

You have the right to receive personal data in machine-readable form and to transfer such data to another data processor. You have the right to withdraw your consent to processing personal data at any time.

In order to exercise your rights on personal data, please contact RedGrid at info@RedGrid.io.

You also have the right to appeal in your local Data Protection jurisdiction.

How Long We Keep Data

Your personal data shall be retained until you ask to delete your personal data. After some time, we may renew your consent in order to keep it active and valid. Personal data may be stored anonymised for statistical and analytical purposes.

In the event of a dispute, the personal data will be retained until an agreement is reached or until the due date for the claim expires.

Direct marketing

If you have given your consent, RedGrid may send direct marketing messages to your email address. You can opt out of direct marketing messages at any time by either contacting us or by clicking "Unsubscribe" button at the end of the marketing messages.

We believe in personal data

That's why we built our company on an agent-based technology.

In case of a request, application or complaint concerning the processing of personal data, please contact info@RedGrid.io.

RedGrid has the right to change this privacy notice at any time. RedGrid will notify you of any changes to this privacy notice on its webpage.